

SMB Solutions
ERPure.AI

ACCEPTABLE USE
STATEMENT
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AI-powered automation for SAP Business One — used responsibly.

Document Title	ERPure.AI Acceptable Use Statement
Issued by	ERPure.AI Pty Ltd
Version	1.0
Effective Date	1 June 2026
Review Date	1 June 2027
Applies to	All customers and authorised users of ERPure.AI
Governing Law	Queensland, Australia
Contact	support@smbsolutions.com.au

1. About This Statement

This Acceptable Use Statement ("Statement") sets out the conditions under which customers and their authorised users may access and use ERPure.AI, an AI-powered automation product developed and operated by ERPure.AI Pty Ltd ("we", "us").

ERPure.AI is designed to help businesses using SAP Business One automate routine finance and accounting tasks — such as document data extraction, general ledger account coding suggestions, and workflow automation — using artificial intelligence. Like all AI systems, it operates within defined boundaries and with inherent limitations that users must understand.

By accessing or using ERPure.AI, you ("the Customer") and each person you authorise to use the product ("Authorised Users") agree to comply with this Statement. This Statement forms part of your agreement with ERPure.AI and should be read alongside your Master Services Agreement (or equivalent contract) and our Privacy Policy.

All staff members are required to adhere to responsible practices when utilizing AI systems within SMB Solutions Cloud Services. This includes ensuring that AI systems are used in a manner that is ethical, transparent, and compliant with applicable laws and regulations. Staff must avoid using AI systems for any purpose that could lead to harm, discrimination, or violation of privacy rights. Training on the responsible use of AI systems will be provided to ensure all staff members understand their obligations and the potential impacts of AI technologies. Regular audits will be conducted to assess compliance with these practices and to ensure that AI systems are used in alignment with the company's values and ethical standards.

Why this matters

ERPure.AI uses artificial intelligence to assist with financial processes in your SAP Business One environment. AI systems can produce incorrect, incomplete, or unexpected outputs. This Statement explains how to use ERPure.AI responsibly so that those outputs are properly reviewed before they affect your business.

2. What ERPure.AI Does

ERPure.AI is an AI-assisted automation layer that integrates with your SAP Business One environment. Its core capabilities include:

- Extracting structured data from financial documents (invoices, purchase orders, receipts)
- Suggesting general ledger account codes and cost centre allocations based on document content
- Automating routine data entry and document routing workflows within SAP B1

- Providing confidence scores and reasoning indicators alongside AI-generated suggestions

ERPure.AI is designed as a decision-support tool. Its outputs are suggestions, not decisions. Authorised Users are expected to review AI-generated suggestions before approving, posting, or otherwise acting on them.

ERPure.AI is not an autonomous accounting system

ERPure.AI does not independently post entries to your general ledger or execute financial transactions without human approval. Every **AI-generated suggestion** requires review and confirmation by an Authorised User before it takes effect in SAP B1.

3. Permitted Uses

You may use ERPure.AI for the following purposes, subject to the conditions set out in this Statement:

Permitted Uses

- ✓ Processing financial documents (invoices, purchase orders, credit notes, receipts) within your SAP B1 environment for your own business operations
- ✓ Using AI-generated GL coding suggestions as decision-support inputs, subject to human review and approval by an Authorised User before posting
- ✓ Automating document routing and workflow steps within SAP B1 as configured by ERPure.AI during onboarding
- ✓ Training Authorised Users on ERPure.AI functionality and best practices for AI-assisted finance processes
- ✓ Exporting and using ERPure.AI outputs (data extracts, reports) for your own internal business purposes
- ✓ Providing feedback to ERPure.AI about ERPure.AI performance, including reporting of errors or unexpected outputs

Use of ERPure.AI for purposes not listed above, or that materially differ from the use cases agreed with ERPure.AI at onboarding, requires prior written approval. Contact us at support@smbolutions.com.au to discuss expanded or modified use cases.

4. Prohibited Uses

The following uses of ERPure.AI are prohibited. These restrictions exist to protect you, your data, your customers, and the integrity of the AI system.

Prohibited Uses

- X** Using ERPure.AI outputs as final, authoritative decisions without human review — all AI suggestions must be reviewed by a qualified Authorised User before action is taken
- X** Processing financial documents belonging to third parties outside your own business group, unless explicitly agreed in writing with ERPure.AI
- X** Attempting to circumvent, disable, or interfere with ERPure.AI's output validation, confidence scoring, or audit logging features
- X** Inputting or uploading personal information beyond what is necessary for document processing (e.g. health data, government identity numbers unrelated to the transaction, sensitive personal information as defined under the Privacy Act 1988)
- X** Using ERPure.AI to circumvent or override your organisation's internal financial controls, approval hierarchies, or segregation of duties policies
- X** Attempting prompt injection, adversarial manipulation, or any technique designed to cause ERPure.AI to produce outputs outside its intended function
- X** Reselling, sublicensing, or otherwise making ERPure.AI available to third parties outside your authorised user base without ERPure.AI's written consent
- X** Using ERPure.AI in any manner that violates applicable laws, including the Privacy Act 1988 (Cth), the Australian Consumer Law, or applicable financial reporting obligations
- X** Reverse engineering, decompiling, or attempting to extract the underlying AI models, prompts, or training data from ERPure.AI

5. Human Oversight Requirement

ERPure.AI is designed and governed as a “human-in-the-loop” AI system. This means that a qualified human must review and approve AI-generated outputs before they are acted upon. This is not optional — it is a fundamental condition of use.

5.1 What this means in practice

- Every GL coding suggestion, document extraction result, or workflow routing decision produced by ERPure.AI must be reviewed by an Authorised User with relevant financial knowledge before being approved or posted in SAP B1.
- Authorised Users must not configure workflows or processes that automatically approve and post ERPure.AI outputs without human review, except where ERPure.AI has explicitly designed and approved an automated workflow with appropriate safeguards.
- When ERPure.AI provides a confidence score below your configured threshold, the output must be manually reviewed and verified before use.
- Authorised Users retain full responsibility for the accuracy of any financial entries posted to SAP B1, regardless of whether ERPure.AI contributed to those entries.

5.2 Override and correction

Authorised Users may and should override ERPure.AI suggestions whenever those suggestions are incorrect, incomplete, or inconsistent with your organisation's accounting policies. ERPure.AI is designed to support your team's judgment, not replace it.

When you identify an error or unexpected output from ERPure.AI, please report it to ERPure.AI at support@smb solutions.com.au. Customer feedback is how we improve the system for all users.

Responsibility remains with you

ERPure.AI provides ERPure.AI as a tool to assist your finance processes. Responsibility for the accuracy of financial records, compliance with accounting standards, and the correctness of entries posted to SAP B1 remains with your organisation and its authorised staff. ERPure.AI does not provide accounting, tax, or legal advice.

6. Data Handling and Privacy

ERPure.AI processes data from your SAP B1 environment, including financial documents that may contain personal information (such as supplier contact details, employee names, and ABNs). ERPure.AI handles this data in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

6.1 Your obligations

- You must ensure that personal information submitted to ERPure.AI is limited to what is necessary for the document processing task.

- You must not submit sensitive information as defined under the Privacy Act 1988 (such as health information or biometric data) through ERPure.AI unless this has been explicitly agreed with ERPure.AI in writing.
- You are responsible for ensuring that your use of ERPure.AI complies with your own obligations under the Privacy Act 1988, including any notifiable data breach obligations.
- You must ensure that Authorised Users are aware of and comply with the data handling requirements in this Statement.

6.2 How ERPure.AI handles your data

ERPure.AI processes your data solely for the purpose of providing ERPure.AI services. We do not use your business data to train AI models without your explicit consent. Data retention, deletion, and return obligations are set out in your Master Services Agreement.

For full details of how ERPure.AI collects, uses, and protects personal information, please refer to our [Privacy Policy](#), available at smb solutions.com.au.

7. Authorised Users

Access to ERPure.AI must be limited to Authorised Users — individuals within your organisation who have been granted access by you and who have the knowledge and authority to review AI-generated outputs in the context of your financial processes.

7.1 Your responsibilities regarding Authorised Users

- You must ensure that Authorised Users are trained on ERPure.AI functionality, including how to review AI outputs, apply the override process, and report errors.
- You must maintain an up-to-date list of Authorised Users and promptly remove access when a person is no longer authorised (e.g. upon resignation, role change, or contractor completion).
- You are responsible for the actions of your Authorised Users under this Statement. Misuse of ERPure.AI by an Authorised User is treated as misuse by you.
- Authorised User credentials must not be shared. Each Authorised User must have their own individual access credentials.

7.2 Minimum competency

Authorised Users who review and approve ERPure.AI outputs for financial postings should have sufficient accounting knowledge to assess the appropriateness of GL coding suggestions and to identify obvious errors. ERPure.AI is not intended for use by individuals without basic financial literacy in the context of your SAP B1 chart of accounts and accounting policies.

8. Transparency and AI Disclosure

ERPure.AI will indicate to Authorised Users when a suggestion, extraction, or workflow action has been generated by AI. ERPure.AI is committed to transparency about how the AI system functions.

- ERPure.AI will display confidence indicators alongside AI-generated suggestions so that Authorised Users can calibrate the level of review required.
- Where requested, ERPure.AI will provide a plain-language explanation of why ERPure.AI produced a particular suggestion, to the extent this is technically possible.

You must not present ERPure.AI outputs to third parties (including auditors, regulators, or customers) as outputs of human professional judgment unless they have in fact been reviewed and confirmed by a qualified Authorised User.

9. Reporting Errors and Incidents

If you become aware of any of the following, you must notify ERPure.AI promptly at support@smbolutions.com.au:

- ERPure.AI producing materially incorrect or misleading outputs that were acted upon before discovery
- Any suspected security incident, data breach, or unauthorised access involving ERPure.AI or the data it processes
- Any use of ERPure.AI by an Authorised User that you believe breaches this Statement
- Any pattern of unexpected outputs that suggests the AI system may be malfunctioning or producing systematically biased results

ERPure.AI will investigate reported issues in accordance with our incident response procedures. Where an incident involves personal information, both parties must comply with their respective obligations under the Privacy Act 1988, including the Notifiable Data Breaches scheme where applicable.

11. Consequences of Breach

ERPure.AI takes misuse of ERPure.AI seriously, both because of the potential for financial harm and because responsible AI use is central to our ISO/IEC 42001:2023 compliance obligations.

If you or an Authorised User breaches this Statement, ERPure.AI may:

- Require you to immediately cease the non-compliant use and provide written assurance of remediation
- Suspend or restrict access to ERPure.AI, with or without notice, where the breach poses an ongoing risk

- Terminate your access to ERPure.AI in accordance with your Master Services Agreement
- Take steps to recover loss or damage suffered by ERPure.AI or third parties as a result of the breach

Nothing in this Statement limits or excludes any rights or remedies available to ERPure.AI under your Master Services Agreement, at law, or in equity.

12. Updates to This Statement

ERPure.AI may update this Statement from time to time to reflect changes in ERPure.AI capabilities, applicable law, or our compliance obligations. We will notify you of material changes by email or via the ERPure.AI customer portal at least 30 days before the changes take effect.

Your continued use of ERPure.AI after the effective date of an updated Statement constitutes acceptance of the revised terms. If you do not agree with a material change, please contact us to discuss your options prior to the effective date.

13. Contact Us

If you have questions about this Statement, wish to report a concern, or want to discuss a proposed new use case, please contact us:

ERPure.AI Pty Ltd	
Email	Erpure.ai@smbolutions.com.au
Website	ERPure.AI - Agentic AI for SAP Business One
Governing Law	This Statement is governed by the laws of Queensland, Australia.
Dispute Resolution	Any disputes arising from this Statement shall be resolved in accordance with your Master Services Agreement.

14. Key Definitions

Term	Definition
ERPure.AI	The AI-powered automation product for SAP Business One developed and operated by ERPure.AI Pty Ltd.
Authorised User	An individual employee, contractor, or agent of the Customer who has been granted access to ERPure.AI by the Customer.
Customer / You	The organisation that has entered into a services agreement with ERPure.AI for access to ERPure.AI.
SAP Business One / SAP B1	The SAP Business One enterprise resource planning software into which ERPure.AI integrates.
AI-generated output / suggestion	Any data extraction result, GL coding suggestion, workflow routing action, or other output produced by ERPure.AI's AI system.
Human-in-the-loop	A process design in which a qualified human reviews and approves AI outputs before they are acted upon.
Confidence score	An indicator provided by ERPure.AI alongside AI suggestions, reflecting the system's estimated reliability for a given output.
Privacy Act 1988	The Privacy Act 1988 (Cth) of Australia, including the Australian Privacy Principles.
Master Services Agreement	The primary services contract between ERPure.AI and the Customer, which this Statement supplements.

Acknowledgement

By using ERPure.AI, the Customer confirms that it has read and understood this Acceptable Use Statement and agrees to comply with its terms. The Customer further confirms that it will communicate the requirements of this Statement to all Authorised Users and take reasonable steps to ensure compliance.

Questions or concerns? Contact us at Erpure.ai@smbolutions.com.au

ERPure.AI Pty Ltd · This statement does not constitute legal advice.
Customers with specific compliance questions should seek independent legal counsel.